BACKUP AND RECOVERY ROUTINES

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Pre-Amble

This document details backup and restore routines for the 2 NT domain servers, henceforth referred to as the 'servers'. The system owner is lan Maskery, LG IT manager.

Both of the servers shall be backed up daily to DAT tape. Three types of backup routines shall be utilised.

- The daily backup (Mon, Tue, Wed, Thu) will consist of a differential backup i.e. all data and software created / modified since the last weekly dataset backup;
- the weekly dataset backup which backs up the entirety of the data drive;
- the weekly system backup which backs up the system files, the registry, software and standard client data.

In addition to the backups to DAT tape, a set of system disks for each server will be re-built each week and a safe pair stored securely in the fire-proof room. This will provide fast recovery of the system disks in the event of a major corruption of the system.

The backup tape rotation scheme is shown in Appendix 1. A summary of the backup hardware is shown in Appendix 2.

1.0 RESPONSIBILITY AND COVER

Refer to the System Availability Schedule in section 6.16 of the FM Unit Procedures (QF/2).

The backup administrator is responsible for ensuring that the backups are being carried out as per procedures. Any faults / queries that develop should be reported to the backup administrator immediately.

2.0 <u>VIRUS DETECTION ROUTINES</u>

Up to date virus checking software is installed on both of the servers. Virus checking routines are run every day at 18:00. In the event of a virus being detected by the virus checking software, that night's backup routine will still run.

Any viruses that are discovered are recorded in the event log. See section 5.0, backup checks.

3.0 DAILY DIFFERENTIAL DATA BACKUPS

The following steps should be performed on both the primary and backup servers:-

- a) Insert the appropriate daily tapes into the DAT drives on the servers (e.g. MON);
- b) Run the daily backup icon from the Backup / Restore window on the program manager screen on both servers.

This will launch batch files that will start a differential backup at 19:00.

Restore the date including permissions and set the log to the path.

Appendix 3 shows the location of the batch files that are used in the backup / restore process.

Appendix 4 shows the contents of the daily differential backup scheduling batch file. Appendix 5 shows the contents of the daily differential NTBackup batch file.

this over thing the command FORMAT F: /FS: NTFS

4.0 WEEKLY BACKUPS

4.1 Friday on the Servers

a) Insert the appropriate Friday dataset tapes into the DAT drives on the servers (e.g. GSEP21 FRIWK2);

Note: each Friday dataset tape set consists of two tapes due to all of the data not being able to fit onto one tape. e.g. GSEP21 FRI WK2 & GSEP21 FRI WK2 B

b) Run the Friday dataset icon from the Backup / Restore window on the program manager

This will launch a batch file that will start a full dataset backup at 19:00.

Note: A second tape is required which requires a manual intervention on the following (Saturday) morning.

Note: A verify routine is not run since the verify would be taking place during Saturday when files are being changed anyway.

Appendix 6 shows the contents of the weekly dataset scheduling batch file. Appendix 7 shows the contents of the weekly dataset NTBackup batch file.

4.2 Saturday on the Servers

- Once the datasets are complete, insert the appropriate system tapes into each server (e.g.GSEP21 SYSWK2).
- b) Run the System backup icon from the Backup / Restore window on the program manager

This will launch a batch file that will start a system and software backup at 17:00

Appendix 8 shows the contents of the system scheduling batch file.

Appendix 9 shows the contents of the system NTBackup batch file.

4.3 Sunday on the Backup Server

4.3.1 Restore of the dataset files

The following steps should be performed on the backup server (GSEP22):

- a) Insert the weekly dataset tape from GSEP21
- b) Format the E: drive on the backup server using the command FORMAT E: /FS:NTFS

 Restore the data including permissions and set the log to the path:

 E:\FIL TRAN\LOG\RESTDATA.LOG

4.4 Monday on the Backup Server

4.4.1 Restore of the software

- a) Insert the system tape from GSEP21
- b) Format the F: drive on the backup server using the command FORMAT F: /FS: NTFS

 Restore the software including permissions and set the log to the path:

 E:\FIL_TRAN\LOG\RESTSOFT.LOG

5.0 WEEKLY SYSTEM DISK RE-BUILDS

Each Sunday a re-build of the system disks must be carried out. As the operating system resides on a disk set managed by RAID 0 technology on hot swappable disks, it is possible to re-build the sets on-line.

A two weekly rotation is employed, with each rotation containing 2 disks for each server. The rotation pattern is shown in Appendix 12

The re-builds are generated using the following procedure:

- 1. Remove SYSTEM DISK 1 and replace with corresponding spare disk
- 2. Allow time for the system to re-build it is complete once the green light stops flashing
- 3. Appendix Remove SYSTEM DISK 2 and replace with corresponding spare disk
- 4. Allow time for the system to re-build it is complete once the green light stops flashing
- The safe set of disks can then transported to the fireproof room.

6.0 BACKUP CHECKS

After every scheduled backup, a corresponding event viewer log entry should be viewed. If the log entry in the event viewer does not exist the backup administrator must be immediately informed. Virus entries in the event viewer must be checked daily. Log files for each backup / restore process must also be checked for errors after each backup / restore process.

Daily tapes should be stored in the computer room because of the need for high availability. All other tapes and the disk sets should be removed to the fireproof room every Monday morning.

Appendix 10 shows a summary of the log files generated in the backup processes.

7.0 TAPE STORAGE

The 4 daily tapes, next weekly dataset and next weekly system set are held in a storage case beneath the primary server in the 4th floor computer room. The remaining tapes will be stored in the fire safe room in cabinet number 3

Ensuring that the appropriate tapes have been placed into the server's DAT drives and that the server is ready for automatic backup will be the responsibility of the PC system administrators. A chart correlating the backup days/weeks with the normal monthly calendar will be displayed in the 4th floor computer room. See Appendix 11.

8.0 RECOVERY

8.1 Selected Data Restore

In the event of a user deleting important files/directories, or files/directories becoming corrupt, BSD will recover that file(s) /directory from the last known good backup (which should be the previous days differential backup) provided that a BSD request form has been completed.

8.2 System Recovery

In the event that a serious system error occurs and NT-AS becomes corrupted it will be necessary to do a three or four stage restore.

- stage one being the install of NT-AS from CD-ROM;
- stage two being the recovery from the last weekly SYSTEM tape;
- stage three being the recovery from the last weekly DATASET tape;
- stage four (if necessary) being the recovery from the last daily differential tape.

See document j:\bsd\projects\pcsystem\document\disaster.w61 for more information on system recovery in the event of NT-AS becoming corrupt or some other reason for doing a complete system restore.

APPENDICES

Appendix 1	Backup Tape Rotation Scheme	
Appendix 2	Backup Hardware	
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Appendix 1 Backup Tape Rotation Scheme

TUESDAY WEDNESDAY THURSDAY FRIDAY MONDAY WEEK 1 DAILYTAPE 1 DAILYTAPE 2 DAILYTAPE 3 DAILYTAPE 4 FRI TAPE 5 FRI TAPE 6 SYS TAPE7 WEEK 2 DAILYTAPE 1 DAILYTAPE 2 DAILYTAPE 3 DAILYTAPE 4 FRI TAPE 8 FRI TAPE 9 SYS TAPE 10 WEEK 3 DAILYTAPE 1 DAILYTAPE 2 DAILYTAPE 3 DAILYTAPE 4 FRI TAPE 11 FRI TAPE 12 SYS TAPE 13 WEEK 4 DAILYTAPE 1 DAILYTAPE 2 DAILYTAPE 3 DAILYTAPE 4 FRI TAPE 14 FRI TAPE 15 SYS TAPE 16 WEEK 5 DAILYTAPE 1 DAILYTAPE 2 DAILYTAPE 3 DAILYTAPE 4 FRI TAPE 17 FRI TAPE 18 SYS TAPE 19

i.e. The same 4 tapes are used for the daily backups (Monday to Thursday). Every Friday a dataset backup is made to one of three other tapes (FRIWK1, FRIWK2, FRIWK3) and a system backup is made to one of three other tapes (SYSWK1,SYSWK2, SYSWK3). The remaining tapes are used for monthly backups.

The full 6 month cycle will require a total of 31 tapes, made up of:

4 daily dataset tapes;

6 weekly dataset tapes;

3 weekly system tapes;

12 monthly dataset tapes;

6 monthly system tapes.

Appendix 2 Backup Hardware

Both of the servers use identical hardware with respect to backup devices. The primary backup device used is a Compaq 5 gigabyte (gb) digital audio tape (DAT) drive. The media used is 4mm/90m helical scan data cartridges with a nominal capacity of 2.0 GB. By enabling the disk compression algorithms facility on the DAT drive, up to 5 GB can be backed up to a tape. The secondary backup device used is the 3.1/2" floppy disk drive.

Appendix 3 Location of Batch Files that are used in the Backup / Restore Process

C:\SERV_UTL
+--+---SCRIPTS
| +---BACKUP
| +---JOB_RUN
\---SCHEDULE

Appendix 4 Daily Backup Scheduling Batch File

REM *** C:\SERV_UTL\SCRIPTS\BACKUP\SCHEDULE\DAILY.BAT
REM *** SCHEDULE THE DAILY BACKUP BATCH FILE TO RUN AT 19:00

AT \\GSEP21 19:00 /INTERACTIVE "C:\SERV_UTL\SCRIPTS\BACKUP\JOB_RUN\DAILY.BAT"

TREEL TRAINLOGIDALYDAT LOGI NEBACKUP RACKUP F IV ID IA IGSERST GARA SOFTWAPE BACKUP AKTON IT DIFFERENTIAL IL SENERL TRAINLOGIDALYSW LOGI

Appendix 5 Daily Differential NTBackup Batch File

Appendix 6 Weekly Dataset Scheduling Batch File

REM *** C:\SERV_UTL\SCRIPTS\BACKUP\SCHEDULE\DATASET.BAT
REM *** SCHEDULE THE WEEKLY DATASET BACKUP BATCH FILE TO RUN AT 19:00

AT \\GSEP21 19:00 INTERACTIVE "C:\SERV_UTL\SCRIPTS\BACKUP\JOB_RUN\DATASET.BAT"

Appendix 7 Weekly Dataset NTBackup Batch File

REM *** O/S VER 3.51 REM *** C:\SERV_UTL\SC	RIPTS\BACKUP\JOB_RUN	NDATASET.BAT
REM *** FRIDAY DATASE	T FULL BACKUP BATCH F	ILE PYSIBACKUPUOB RUSUSYSTEM BA
REM ************************************	START BACKUP ROUTIN	E **************
NTBACKUP BACKUP D: /\ 'D:\FIL_TRAN\LOG\DATAS		TASET BACKUP" /HC:ON /T NORMAL /L
REM ************************************	END BACKUP ROUTINE	***********

Appendix 8 System Schedule Batch File

REM *** C:\SERV_UTL\SCRIPTS\BACKUP\SCHEDULE\SYSTEM.BAT
REM *** SCHEDULE THE WEEKLY SYSTEM BACKUP BATCH FILE TO RUN AT 19:00

AT \\GSEP21 19:00 INTERACTIVE "C:\SERV_UTL\SCRIPTS\BACKUP\JOB_RUN\SYSTEM.BAT"

Appendix 9 System NTBackup Batch File

REM *** O/S VER 3.51
REM *** C:SERV_UTUSCR.PTS BACKUPUOB_RUN\SYSTEM.BAT
REM *** SYSTEM & SOFTWARE BACKUP BATCH FILE

NTBACKUP BACKUP C: /B /D "GSEP21 SYSTEM BACKUP" /HC:ON /T NORMAL /L "D:\FIL_TRAN\LOG\SYSTEM.LOG"
NTBACKUP BACKUP F: /A /D "GSEP21 SOFTWARE BACKUP" /HC:ON /T NORMAL /L
"D:FIL_TRANLOG\SOFTWARE.LOG"

REM ******* BACKUP ROUTINE COMPLETE *******

Appendix 10 Summary of Log Files Generated

DAILYDAT.LOG Daily differential backup of data

DAILYSW.LOG Daily differential backup of software (on the daily tape)

DATASET.LOG Weekly dataset backup
SYSTEM.LOG Weekly system backup

SOFTWARE.LOG Weekly software backup (on the system tape)

RESTDATA.LOG Weekly dataset restore
RESTSOFT.LOG Weekly software restore

Appendix 11 System Disk Rotation Schedule

WEEK 1	TAPE NAMES	
GSEP21 O/S DISK 1	SFT 1	
GSEP21 O/S DISK 2		
GSEPZT OIS DISK Z	SLI I	
		<u>.</u>
WEEK 2	OFT 2	
GSEP21 O/S DISK 1	SET 2	
GSEP21 O/S DISK 2	SEI 2	
	FRIME	
24 FER 95		
	FRIVIK 1: SYSWIKI	
	ERIVACE SYSWICZO	
28 APR 95		
202 J. M. 194		
156 RN 95		

Appendix 12 Backup Tape Rotation Schedule

CALENDAR W/E TAPE NAMES		COMMENTS	SPACE
21 OCT 94	FRIWK1	DIDNITRUS	202
28 OCT 94	FRIWK2	DIONCERUM 200	
04 NOV 94	FRIWK3	DIDN'T RUN 230	
11 NOV 94	FRIMT1	DONTEUM	190
18 NOV 94	FRIWK1	Finance In	
25 NOV 94	FRIWK2	Quality In	
02 DEC 94	FRIWK3	Commerce Partially In	
09 DEC 94	FRIMT2	_OK	
16 DEC 94	FRIWK1	OK	
23 DEC 94	FRIWK2	Manufacturing In	
30 DFC 94	FRATACYCLES	No Backup Performed	
06 JAN 95	FRIWK3	Factory Accounts In	
13 JAN 95	FRIMT3	Factory Data & PCs In	
20 JAN 95	FRIWK1	All Accounts in &	
27 JAN 95	FRIWK2	Engineering 3 In	
03 FEB 95	FRIWK3	Engineering 4 In	
10 FEB 95	FRIMT4	Personnel In (Partially)	
17 FEB 95	FRIWK1	All In	
24 FFB 95	FRIWK2	Servers Upgraded to	
03 MAR 95	FRIWK3; SYSWK3	New Backup Routines	
10 MAR 95	FRIMT5; SYSMT5	OK	
17 MAR 95	FRIWK1; SYSWK1	OK	528
24 MAR 95	FRIWK2; SYSWK2	OK	520
31 MAR 95	FRIWK3; SYSWK3	OK	475
07 APR 95	FRIMT6; SYSMT6	OK	445
14 APR 95	FRIWK1; SYSWK1	OK 431	
21 APR 95	FRIWK2; SYSWK2	OK 422	
28 APR 95	FRIWK3; SYSWK3	OK	437
05 MAY 95	FRIMT1; SYSMT1	OK 297	
12 MAY 95	FRIWK1;SYSWK1	OK 360	
19 MAY 95	FRIWK2;SYSWK2	OK 332	
26 MAY 95	FRIWK3;SYSWK3	OK 481	
02 JUN 95		No Backup Performed	
09 JUN 95	FRIMT2;SYSMT2	OK	406
16 JUN 95	FRIWK1;SYSWK1	OK	400

23 JUN 95	FRIWK2;SYSWK2		
30 JUN 95	FRIWK3;SYSWK3		
07 JUL 95	FRIMT3;SYSMT3		
14 JUL 95	FRIWK1;SYSWK1		
21 JUL 95	FRIWK2;SYSWK2	DIDN'T RUN	202
28 JUL 95	FRIWK3;SYSWK3	DIDN'T RUN	200
04 AUG 95	FRIMT4;SYSMT4	DIDN'T RUN	230
11 AUG 95	FRIWK1;SYSWK1	DIDN'T RUN	190
18 AUG 95	FRIWK2;SYSWK2	GSEP21 ONLY	-
25 AUG 95	FRIWK3;SYSWK3	OK	
01 SEP 95	FRIMT5;SYSMT5	OK	
08 SEP 95	FRIWK1;SYSWK1	OK	
15 SEP 95	FRIWK2;SYSWK2	QK	
22 SEP 95	FRIWK3;SYSWK3	ОК	
29 SFP 95	FRIMT6;SYSMT6	ОК	
06 OCT 95	FRIWK1;SYSWK1	ОК	
13 OCT 95	FRIWK2;SYSWK2	ОК	
20 OCT 95	FRIWK3;SYSWK3		
27 OCT 95	FRIMT1;SYSMT1		
03 NOV 95	FRIWK1;SYSWK1		
10 NOV 95	FRIWK2;SYSWK2		
17 NOV 95	FRIWK3;SYSWK3		
24 NOV 95	FRIMT2;SYSMT2		
01 DEC 95	FRIWK1;SYSWK1		
08 DEC 95	FRIWK2;SYSWK2		
15 DEC 95	FRIWK3;SYSWK3		
22 DEC 95	FRIMT3;SYSMT3		
29 DEC 96	SKIPPED ?		
05 JAN 96	FRIWK1;SYSWK1		
12 JAN 96	FRIWK2;SYSWK2		
19 JAN 96	FRIWK3;SYSWK3		
26 JAN 96	FRIMT4;SYSMT4		
02 FEB 96	FRIWK1;SYSWK1		
09 FEB 96	FRIWK2;SYSWK2		
16 FEB 96	FRIWK3;SYSWK3		
23 FEB 96	FRIMT5;SYSMT5		
01 MAR 96	FRIWK1;SYSWK1		
08 MAR 96	FRIWK2;SYSWK2		
15 MAR 96	FRIWK3;SYSWK3		

22 MAR 96	FRMT6;SYSMT6	
29 MAR 96	FRIWK1;SYSWK1	
05 APR 96	FRIWK2;SYSWK2	
12 APR 95	FRIWK3;SYSWK3	
19 APR 96	FRIMT1;SYSMT1	
25 APR 96	FRIWK1;SYSWK1	
03 MAY 96	FRIWK2;SYSWK2	
10 MAY 96	FRIWK3;SYSWK3	